

Accessing the DVR from Internet Explorer 8

Your DVR has a built in web server that may be accessed using Microsoft's Internet Explorer. We recommend using Internet Explorer version 8. In order to properly access the DVR, you will need to utilize an ActiveX control that will be downloaded and installed the first time you connect to the DVR. This installation process will require that some security settings be temporarily changed. The user running IE should be an administrator level account.

- If you are using Windows Vista or Windows 7, ensure that User Account Control is disabled within Control Panel -> User Accounts -> Change User Account Control settings.
- Start Internet Explorer. You may attempt to connect to the DVR by typing in the IP of the DVR in the address bar. More than likely you will encounter a security error since an ActiveX control needs to be downloaded and installed.
- Open the Tools menu (click on Tools in the top line menu or press Alt-T)
 1. Select Internet Options.
 2. Click on the Security tab.
 3. Click on Trusted sites.
 4. Press the Sites button
 5. Uncheck the box that says "Require server verification (https:) for all sites in this zone"
 6. Type the address of the DVR (including http://) in the box labeled "Add this website to the zone:" and press the Add button. Press the Close button.
 7. Back on the Internet Options box, press the Custom level... button.
 8. Scroll down until you find a section labeled "ActiveX controls and plug-ins" and enable all options within this section.
 9. Press the OK button and confirm the setting change and then press the Apply button. Press OK to exit from Internet Options.
- Connect to the DVR by typing the IP of the DVR into the address bar. The ActiveX control should download and install and you should now see the login screen.
- After installation, return to Tools: Internet Options: Security, click on Trusted sites and press the Default level button, Apply and OK to reset the security settings.
- If your screen is not showing blank video windows and the PTZ controls are along the bottom left of the screen, select the Tools menu and select Compatibility View. You will have to log in again after changing this setting.
- To open a channel for viewing, click on one of the blank video windows in the middle of the screen so that it is outlined in green. Next, click on one of the camera icons along the left side of the screen. If using an RTA, RTA-D1 or G4 model DVR, you may choose to view the channel's sub-stream to save bandwidth if it has been enabled in the settings.

To do this, click on the small arrow displayed when you hover the mouse pointer over the camera icon and select “Extra-stream”.

- You may use the icons along the bottom of the window to select how many video windows to display in a grid on your screen. You may also choose to open all video channels for display by clicking the “Open All” icon on the left of the screen.

Windows 7 Users:

Windows 7 64-bit OS should install the IE8 32-bit browser by default. However, all the systems we have serviced, the IE8 64-bit browser has been installed. The IE8 64-bit browser does not render web page content correctly, due to all web page programs/applications are written in 32-bit.

To install a 32-bit web application you must be using the IE8 32-bit browser.

How to Locate the 32-bit Internet Explorer:

1. Click on the Start button
2. Click on the Program button
3. Go to and click on Accessories
4. Go to the IE8 button and click, after opening the IE8 32-bit browser you should have the option to make this version your default browser, click accept.

Another option to locate the IE8 32-bit version is to locate the IE8 driver on the harddrive.

The IE8 32bit version is located on the C:\

C:\Program Files(x86)\Internet Explorer\iexplore.exe

Drag this file to the desktop and create a short cut.
Name the short cut "IE8 32-bit".